



Office of the Administrative Director of the Courts — IT & Systems Department

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To Whom It May Concern:

The Judiciary offers this letter of reference on behalf of the Hawaii Information Consortium (HIC)

Starting in 2001, HIC has worked with the Judiciary to create five Internet services. The five services include: electronic payment services; traffic abstracts; bench warrants; vehicle monitoring services; and website hosting services. These services benefit the Judiciary, the public, the legal community, law enforcement, and specific business areas. HIC created these services based on Judiciary requests and through their own initiatives. Excluding website hosting, HIC created these Judiciary services without charge to the Judiciary, and these services continue to be provided without additional fees to the Judiciary, or are funded by convenience fees paid by users. Over the past 14 years, HIC has demonstrated its ability to work collaboratively with Judiciary I.T. staff to integrate Judiciary computer systems to the Internet services. Throughout, HIC has been flexible, creative and responsive in adjusting to the Judiciary's needs. The caliber of service has continuously improved as HIC has invested in its infrastructure and staff to ensure service up-time and security.

Overall, HIC's performance has been very positive and the Judiciary looks forward to working with HIC on active and new projects.

Please contact me at (808) 538-5714 should you have any questions.

Very truly yours,

A handwritten signature in black ink that reads "Kevin G. Thornton". The signature is written in a cursive, flowing style.

Kevin G. Thornton
IT & Systems Director

c: Rodney A. Maile, Administrative Director of the Courts.